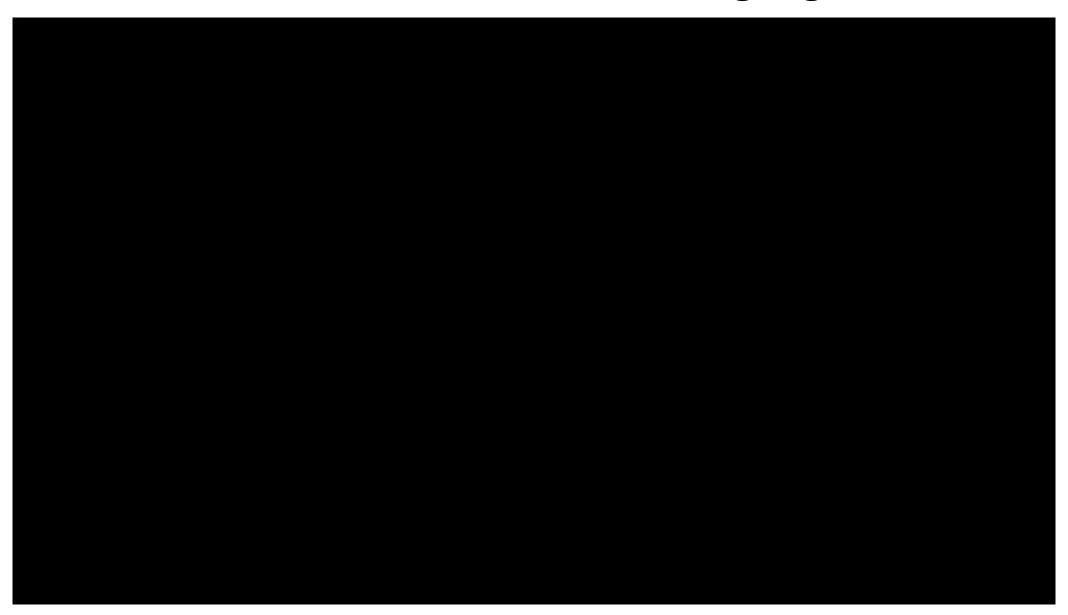
Exploring Toxic Language and Layered Meanings An interdisciplinary approach to ethical Al

Xi Chen



The undetectable toxic language



Contents

- A few examples
 - > The unethical traps of Al
- Toxic language
 - Where pragmatics/sociolinguistics meets computational linguistics/NLP
- Human connections of layered meanings

[Chen & Lee, 2021; Chen & Brown, 2022; Chen & Brown, under review]

Testing AI

[Chen, Li & Ye, 2024; Chen, Cheng & Zou, in progress]

Tracing the toxic meanings

[Chen, submitted]

- Summary
 - Working towards Ethical AI

ChatGPT

You

I have a friend who is pretty and kind. I'm thinking she could be a good girlfriend for my borther-inlaw.

ChatGPT

Z You

I have a friend who is pretty and kind. I'm thinking she could be a good girlfriend for my borther-in-

law.



It's sweet that you're thinking of potential matches for your brother-in-law, but before proceeding, it's important to consider a few things:

 Consent and Willingness: Make sure both your friend and your brother-in-law are open to being set up on a blind date or introduced to each other romantically. It's not fair to either party if they're not interested in pursuing a relationship.

Kimi Chat

骂人不犯法,报警会被拒绝不接警,但被骂的人要是被气到了动手打人就犯法。有些女人对法律理解得很通透,就钻这个漏洞不停地骂人

It is not illegal to scold someone, and if you call the police, you will be refused. However, if the person being scolded becomes angry enough to hit the person, it is against the law. Some women understand the law very well and exploit this loophole to constantly scold [men].

Kimi Chat

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在法律上,言论自由是受到保护的,但这并不意味着可以无限制地侮辱或诽谤他人。虽然在某些情况下,单纯的言语攻击可能不会直接构成刑事犯罪,但如果言语攻击达到了侮辱、诽谤的程度,可能会违反相关的法律规定。例如,在中国,根据《中华人民共和国刑法》第二百四十六条,侮辱他人或者捏造事实诽谤他人的,可以构成侮辱罪或诽谤罪。

至于报警,如果遭受了侮辱或诽谤,受害者可以选择报警。警方会根据具体情况决定是否立案。如果言语攻击构成了犯罪,警方通常会受理并进行调查。如果言语攻击没有达到犯罪的程度,警方可能会建议通过民事途径解决,例如提起民事诉讼。

至于被侮辱者如果因为气愤而动手打人,这确实可能构成犯罪,因为暴力行为是不被法律所允许的。在这种情况下,动手的人可能会因为故意伤害罪或其他相关罪名而被追究法律责任。

总的来说,虽然法律对言论自由有一定的保护,但这并不意味着可以随意侮辱他人。同时,面对侮辱, 应当寻求合法途径解决问题,而不是通过暴力。如果你或他人遇到类似情况,建议咨询法律专业人士以获得更具体的法律建议。

□ 复制 ○ 再试一次 □ 分享



Kimi Chat

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In law, freedom of speech is protected, but this does not mean that one can insult or defame others without limits. Although in some cases, mere verbal attacks may not directly constitute a criminal offense, if the verbal attacks reach the level of insult or defamation, they might violate relevant legal provisions. For example, in China, according to Article 246 of the Criminal Law of the People's Republic of China, insulting others or fabricating facts to defame others can constitute the crimes of insult or defamation

Recent work in social computing

- Lexicon-based datasets & strategy-based latent hatred
- Problems in cross-domain detection [Malik et al.2023]
- Dynamic contextual embedding and Allocation harm [Bolukbasi et al. 2016]

White Grievance includes frustration over a minority group's perceived privilege and casting majority groups as the real victims of racism (Berbrier, 2000; Bloch et al., 2020). This language is linked to extremist behavior and support for violence (Miller-Idriss, 2020). An example is *Black lives matter and white lives don't? Sounds racist*.

Incitement to Violence includes flaunting ingroup unity and power or elevating known hate groups and ideologies (Somerville, 2011). Phrases like 'white brotherhood operate in the former manner, while statements like Hitler was Germany – Germans shall rise again! operate in the latter, elevating nationalism and Nazism. Article 20 of the UN International Covenant on Civil and Political Rights (Assembly, 1966) states that speech which incites violence shall be prohibited by law

places to live are majority white.

Irony refers to the use of sarcasm (Waseem and Hovy, 2016; Justo et al., 2014), humor (Fortuna and Nunes, 2018), and satire (Sanguinetti et al., 2018) to attack or demean a protected class or individual. For example, in the context of one hate group, the tweet *Horrors... Disney will be forced into hiring Americans* works to discredit Disney for allegedly hiring only non-citizens or, really, non-whites. Irony is not exempt from our hate speech typology, since it is commonly used by modern on-line hate groups to mask their hatred and extremism (Dreisbach, 2021).

Stereotypes and Misinformation associate a protected class with negative attributes such as crime or terrorism (Warner and Hirschberg, 2012;

• Is there any way to identify and moderate the social biases that are communicated implicitly in contexts?

Pragmatics

The interdisciplinary research of pragmatics/sociolinguistics and computational linguistics/NLP

- Extensive research on social meanings
- Especially, social biases created and indexed by language variations in relation to ideologies

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- Extensive research on pragmatic implicature and pragmatic meanings
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Computational linguistics

- Panoramic term
- Discerning toxic messages from non-toxic ones
- Binary or strategy classification

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Systematically capturing the connections between language forms, contexts, and layered meanings, viz, form-context-meaning connections

Computational linguistics

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My current work



Form-context-meanings connected by humans



Testing AI in terms of form-context-meaning connections



Specifics of toxic language using a meaning-focused approach

Layered meanings

Stereotypical meaning

Default interpretations of a language form used in normative contexts [Okamoto 2011]

Context-specific meaning

The situated interpretations created and/or agentively negotiated by the speaker in a specific context [Cook 2011]

- Layered meanings
 - "please" -> request politely -> being sarcastically pushy
 - "dude" -> casual address of men -> being cool and building solidary
 - "she dresses pretty"-> compliment -> she is faking her sadness
- How do we become capable of interpreting various context-specific meanings by knowing a small range of stereotypical meanings?

Stereotypical knowledge Context-specific meanings [Chen & Lee, 2021]



Korean first-	ce (honorific form)	<i>na</i> (plain form)
person		
pronouns		
Textbook explanations	Addressing oneself in interactions with elders, superiors, and nonacquaintances	Addressing oneself with intimates, children, and status subordinates

Metapragmatic approach
 how one glosses, explains, evaluates, and organizes his/her ways of
 thinking when using a certain pragmatic form.

 One-to-one interviews with 30 L1 Korean speakers gender & age balanced

• Examining not only what they said, but also how they said.

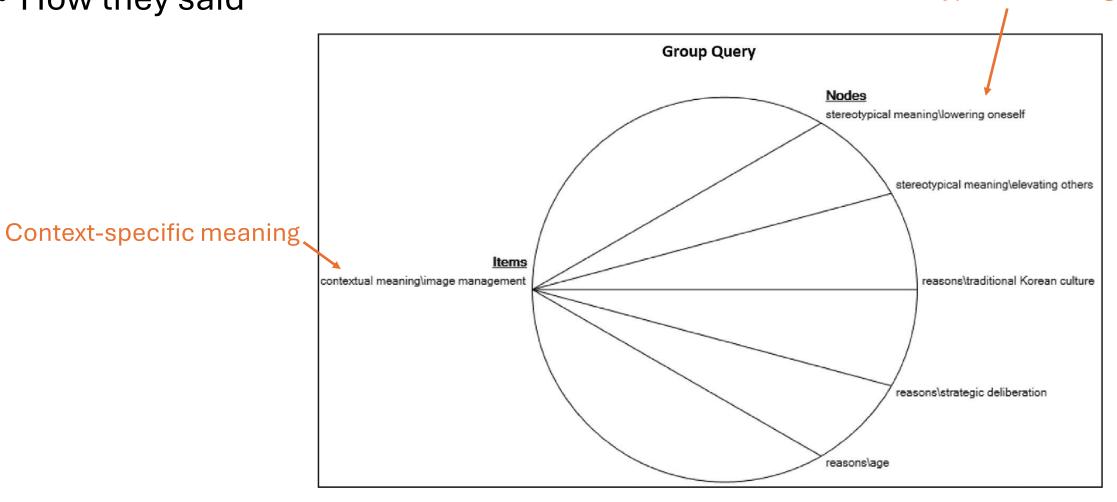
What they said

C	C

Stereotypical meanings (including normative contexts)	Context-specific meanings (Kim Jong Un's use of this pronoun)
Elevating others Lowering oneself Group audience Nonacquaintance Older people People with power	Image management Politeness Building solidarity Showing consideration Appealing to public sympathy

How they said

Stereotypical meanings



- Different context-specific meanings were built off the back of different ranges of stereotypical meanings.
 - > meaning activation mechanism
- All context-specific meanings required one stereotypical meaning
 - 'lowering oneself'.
 - >core stereotypical knowledge

• L2 learners

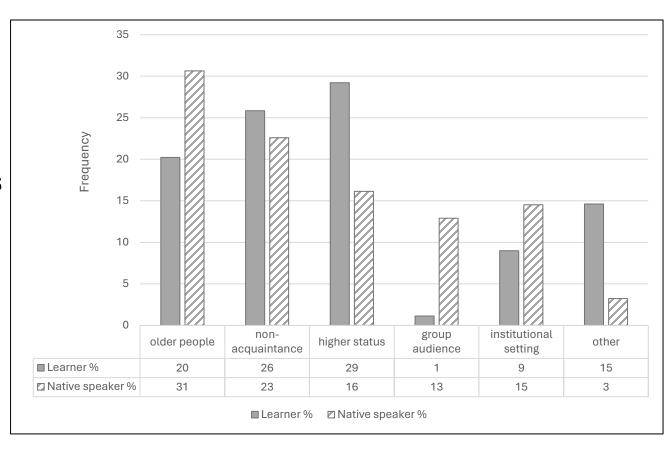
- What does their knowledge of stereotypical meanings consist of?
 [Chen & Brown, 2022]
- How does providing L1-generated stereotypical meanings influence context-specific reading of L2 learners?

[Chen & Brown, major correction, Applied Linguistics]

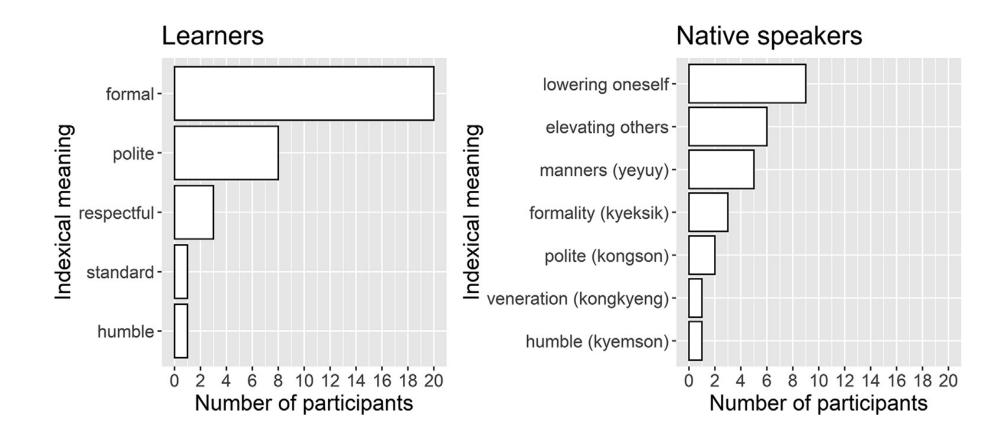
- The same speech from Kim Jong Un
- The same metapragmatic approach
- The same type of interviews with 30 L2 learners of Korean

• L2 learners' understanding of normative contexts

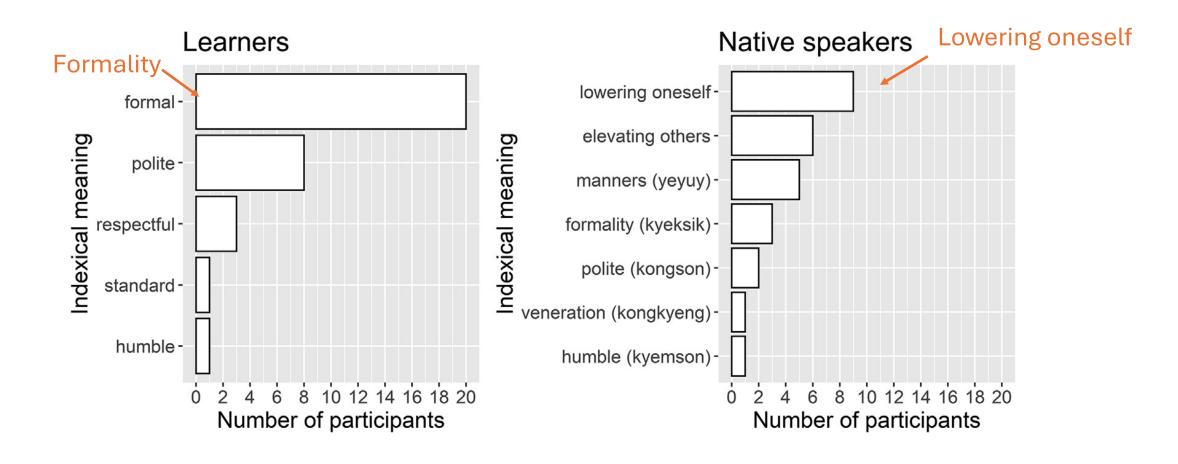
• Similar form-context mappings (in which contexts the honorific pronoun *should* be used)



• Entirely different understanding of stereotypical meanings

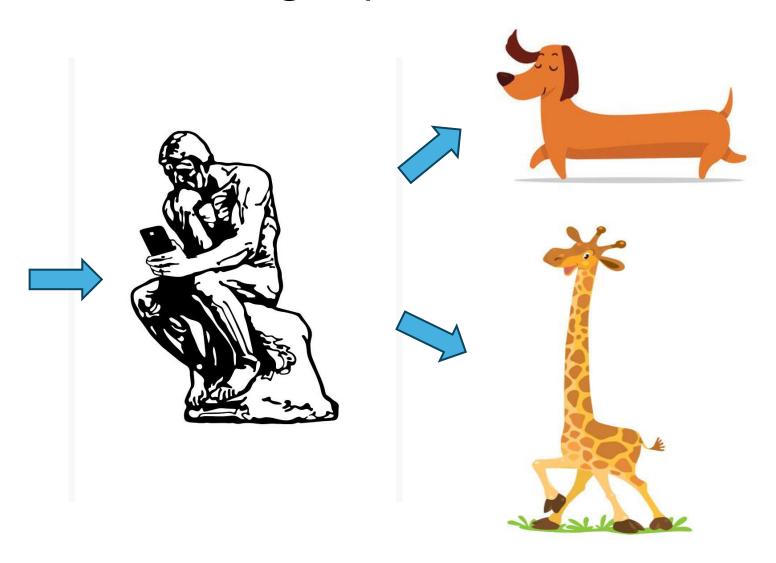


• Entirely different understanding of stereotypical meanings



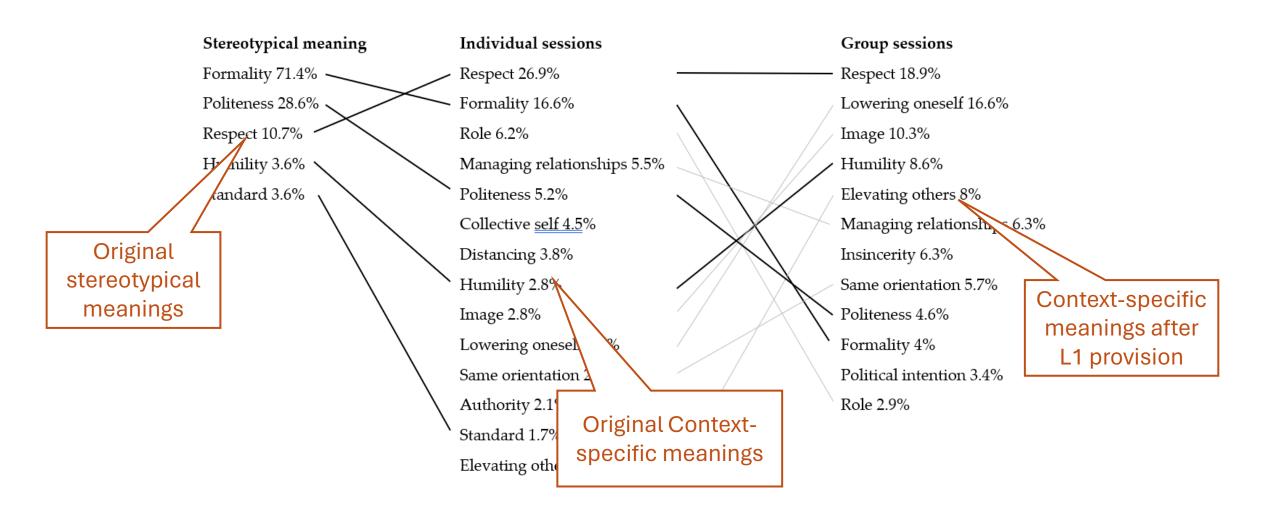
L1 & L2:

Similar understanding of form-context mappings



Providing L2 learners with L1-generated stereotypical meanings





- One's ability to interpret context-specific meanings can be changed by changing the landscape of his/her stereotypical meanings.
- With the provision of an enriched repertoire of stereotypical meanings, L2 learners provided coherent explanations for their 'dog-in-giraffe'.
- They immediately picked up the core stereotypical meaning (i.e., 'lowering oneself') and used it to construct new meanings, even though it barely existed in their previous knowledge system.

Interim summary: human-based findings

- Different context-specific meanings are activated upon different ranges of stereotypical meanings.
- Changing the landscape of one's stereotypical meanings can change his/her understanding of context-specific meanings.
- There is one (or a few) core stereotypical meaning(s) that underlies the construction of all (or the majority of) context-specific meanings.
- Humans have the ability to recognize immediately the core stereotypical meaning, despite its non-existence or marginal position in their existing knowledge system.

How about AI?

Work 2: Testing Al

- Step 1: How much does AI resemble humans in its language use?
 [Chen, Li & Ye, 2024]
- **Step 2**: Does Al know whether its own language output is appropriate or not? [Chen, Cheng, Zou, in progress]
- **Step 3**: Can Al read the stances that speakers take and the persona that the speakers demonstrate in a conversation?
- Step 4: How does meaning-focused in-context learning or supervised fine tuning (SFT) improve Al's performance? (application of human-based findings to test and improve Al) \square

Work 2: Testing Al

Step 1

- Pragmalinguistic competence [Kasper and Rose, 2011]
 - The language resources that one can deploy

- Sociopragmatic competence [Kasper and Rose, 2011]
 - The awareness of a context that underlies the person's deployment of language resources

Language resources	Awareness
Language choice: Lexical diversity Syntactic diversity Discourse organization	Directness Politeness Appropriateness Formality
Speech strategies Conventional expressions	Contextual understanding Adherence to social norms

^{*}Chang (2011), House and Kadar (2021), Taguchi (2006, 2011, 2015), Roever (2011), van Compernolle (2014)

• **AI**: ChatGPT 3.5

• Humans: 42 English-speaking university students

• Prompts: 74 scenarios selected from previous studies

 Data: 82 human-written and 148 ChatGPT-generated conversations

354 ratings of the conversations

Use a maximum of 6 sentences/turns to make a dialogue for the situation below:

You have forgotten about a meeting with your friend for the second time. You call your friend to apologise.

Write the conversation as if you feel apologetic.

You: Hey, I'm really sorry about forgetting our meeting again. I feel terrible about it.

Friend: It's alright, but it's the second time. What happened?

You: I got caught up with some unexpected work and completely lost track of time. I should have set a reminder, but I messed up.

Friend: Well, I understand that things come up, but it's disappointing. Can we reschedule?

You: Absolutely, I promise I'll make it up to you. Let's find a new date that works for both of us.

Friend: Okay, let's try to find a time that we can both commit to. Just make sure to set a reminder this time!

You: I will, I promise. Thank you for being understanding.

Pragmalinguistic features	Data	Methods
Lexical diversity		Unique words/total words (NLTK)
Syntactic diversity	Conversation	Unique dependency trees/total trees (NLTK.Tree)
Discourse diversity	S (Toytuel data)	Java end-to-end discourse parser (PDTB)
Conventional expressions	─ (Textual data)	Weighted average to extract frequent expressions
		Quantile to measure the 'boundness' between a frequent expression and a type of speech act
Speech strategies		Manual coding based on established coding schemes

Sociopragmatic features	Data	Methods
Understanding of contexts		
Appropriateness	Human evaluations	(paired) permutation test
Level of politeness	based on designed rating scalers	(paired) Wilcoxon signed-rank test Mann-Whitney U test
Level of indirectness	(numeric data)	
Proper-ness of formality		
Adherence to social norms		
Discernment of AI conversations		Chi-square test

Results

• **Pragmalinguistic competence**: ChatGPT performed equally well as humans in four out of five features. It outperformed humans in syntactic diversity.

• **Sociopragmatic competence**: ChatGPT performed equally well as humans in five out of six features. It outperformed humans in choosing the proper level of formality.

Step 2

• AI: ChatGPT 4

• **Humans**: Crowd sourcing (1600+ participants)

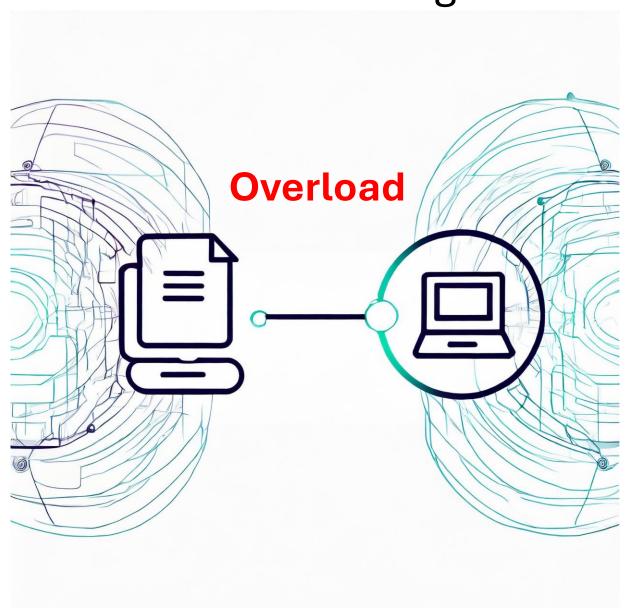
- Prompts: 451 augmented scenarios + 451 Al-generated conversations
- **Testing variables**: (In)appropriateness and language styles retrieved/evaluated by AI and humans, separately

GPT-4

Α	В	С	D	Е		F	G								
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+		-			11	Use a n	nax Speaker1:		1	Appropria	1	Bit Casua	l Quite ir	nformal.	
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		•			19	Use a n	nax Speaker1 (1	Appropria	1	Speaker 1	L slang, la:	zy. Speake	r 2 Formal a
+	Use a max	-			34	Use a n	nax Speaker1:		1	Inappropr	1	Speaker	1: casual/ı	relaxed Sp	eaker 2: resp
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GPT-4

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id	scenario	conversat	iappropria	Speaker	styl	e01	style02	5							
1	Use a max	Speaker1	Appropria	1	Арс	ologeti	respectful	5				Huma	ins		
1	Use a max	Speaker1	Appropria	2	Tole	erant	direct	5							
1	Use a max	Speaker1	Appropria		Α	В	С		D	Е	F	G	Н	1	J
1	Use a max	Speaker1	Appropria		1	Use a r	nax Speaker1 (1	Appropria	1	refined a	nd colloqu	iial	
4	Use a max	Speaker1	Appropria				nax Speaker1 (Appropria		-		•	Speaker 2:
1		-	Appropria				nax Speaker1 (Appropria					Speaker 2: r
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-		•	Appropria		11	Use a r	nax Speaker1:		1	Appropria	1	Bit Casua	l Quite ir	nformal.	
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+		•			19	Use a r	nax Speaker1 (1	Appropria	1	Speaker 1	L slang, la	zy. Speake	r 2 Formal a
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10	llce a may	Sneaker1	Δnnronria		34	Use a r	nax Speaker1:		1	Appropria	1	Authoriti	/e/apolog	etic	
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Humans: after deploying questionnaire to web service

- Overall difference
- Paired difference (Alhuman difference in each conversation)
- Context-conversation alignment (Why AI misalign)
- The influence of style change on appropriateness

	Α	В	С	D	Е	F	G
id			conversation	appropriate_reply			Code: *
	3238	Use a max	Speaker1: Well, lo	Appropriate	Speaker1: Dire	898	7A8k14
	2275	Use a max	Speaker1 (Junior F	Appropriate	Speaker1 Woo	614	WJODnj
	2664	Use a max	Speaker1 (You): Yo	Appropriate	speaker1 frien	720	hIDwhM
	2255	Use a max	Speaker1 (Teacher	Inappropriate	speaker1 : cas	606	vZ3Up1
	2174	Use a max	Speaker1: Hey! So	Inappropriate	Speaker one:	576	L0ajR0
	2806	Use a max	Speaker1: Yo, sorr	Appropriate	Speaker one -	751	vS1Dzc
	485	Use a max	Speaker1 (You): He	Appropriate	Speaker 1:info	163	oYYYbQ
	1177	Use a max	Speaker1 (Profess	Appropriate	Speaker 1: un	359	k9us4t
	2981	Use a max	Speaker1 (Waiter)	Appropriate	speaker 1: tho	798	PGsxv9
	1114	Use a max	Speaker1 (You): He	Inappropriate	Speaker 1: sla	345	p01098
	384	Use a max	Speaker1 (You): Is	Appropriate	Speaker 1: Ske	114	z4Wu9o
	2727	Use a max	Speaker1: Oh, my	Appropriate	Speaker 1: rec	733	slQyEr
	2981	Use a max	Speaker1 (Waiter)	Appropriate	Speaker 1: po	796	z6QpnC
	545	Use a max	Speaker1 (You): O	Appropriate	Speaker 1: po	190	BDCo8s
	778	Use a max	Speaker1 (Me): Yo	Appropriate	Speaker 1: po	246	yMrE11
	1256	lice a may	Sneaker1 (You): I'v	Annronriate	Sneaker 1 · Po	306	i1v1ko

Let's turn to toxic language

Gender bias

• women representations and identities in Chinese toxic language online [Chen, submitted]

Leftover women 剩女	Unmarried women over the age of 27
Goddess slut 女神婊	Beautiful women who have many backburners
Lord Brodemort 扶弟魔	Sisters who support their brothers financially
Academic lady 学术媛	Young female scholars who also want to be an influencer
Woman boxer 女拳	Feminists who 'beat up' men online

• Explicit, implicit, and (non)-toxic language beyond social labels

- **COLDataset**: an annotated Chinese toxic language dataset released by Tsinghua University (Minlie Huang Group) [Deng et al. 2022]
 - 37,480 online posts (Weibo and Zhihu, similar to Twitter and Quora)
 - 9787 about gender, 4809 toxic ones
 - 1551 were manually annotated
 - 678 toxic ones according to the agreements between three annotators
- Binary classification between toxicity and non-toxicity
- Data pre-processing: 425 keywords from 678 human annotated toxic texts, 3379 posts extracted by the combinations between the keywords and 'female/she'.

• Finding the toxic meanings that are implicitly and explicitly communicated in relation to women.

• Topic modelling: BERTopic (pre-trained BERT + class-based TF-IDF)

Extracting 100 representative expressions for each topic

Extracting examples that have the strongest 'association' with the topic

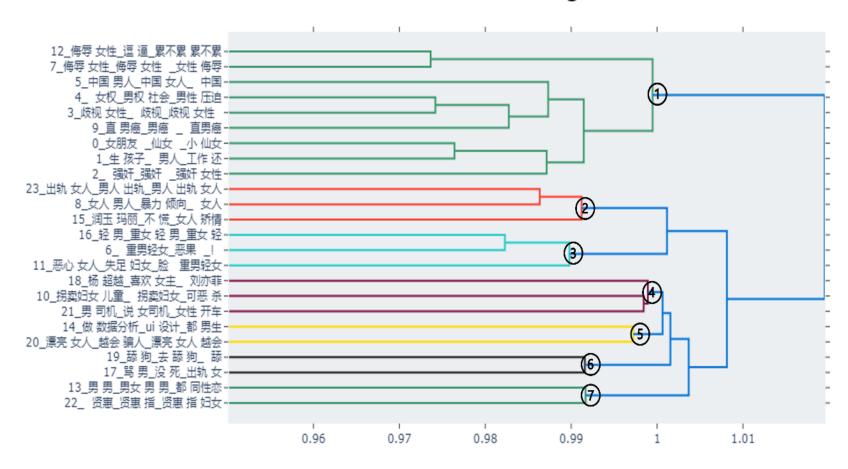
• **Distributional semantics**: The construal of a word is characterized by the signs that co-occur with it [Firth, 1955]

Co-texts in pragmatics and linguistic anthropology [Agha 2005]

Word embedding/contextual embedding in NLP [Lenci and Sahlgren, 2023]

• Results

Hierarchical Clustering



• Results

Cluster 1	Cluster 2	Cluster 3	Cluster 4	Cluster 5	Cluster 6	Cluster 7
丑 '0.131	欺骗男人'0.385	瘦猴女'0.325	拐卖妇女儿童'0.449	丑女'0.496	骂男'0.415	贤惠'0.737
(ugly)	(cheating on men)	(thin monkey girl)	(trafficking women and	(ugly women)	(scolding men)	(virtuous)
很好看 '0.119	男人处女情结'0.385	重男轻女恶心'0.488	children)	漂亮女人'0.782	出轨女'0.339	沉重标签贤惠'0.409
(very good looking)	(men virginity	(son preference	人贩子'0.273	(beautiful women)	(cheating girls)	(heavy label virtuousness)
女人穿 '0.191	complex)	disgusting)	(trafficker)	女人越会骗人'0.689	捂嘴'0.329	善良温顺通情达理'0.614
(women wear)	男人出轨'0.561	恶果'0.361	拐卖妇女全村'0.273	(women better at lying)	(shutting one up)	(kind, meek, and
穿女装 '0.273	(men cheating)	(the consequence)	(trafficking women	殷素素'0.496	狗男女早死'0.328	reasonable)
(wearing women dress)	男女出轨都'0.385	挺贱'0.245	whole village)	(Yin Susu)	(bitch men and women	态度气善良'0.53
女性职场 '0.183	(both men and women	(quite mean)	残疾拐卖'0.211	成绩好女生'0.339	die early)	(attitude kind)
(women workplace)	cheating)	重女轻男'0.543	(disables trafficking)	(good grade girls)	男一大堆骗子'0.306	通情达理心灵手巧'0.53
女性就业 '0.17	家暴女人'0.235	(daughter preference)	说女司机'0.545	女生学习'0.393	(men are a lot of liars)	(reasonable and ingenuous)
(women employment)	, ,		(saying female driver)	(girls study)	舔狗'0.725	很会料理家庭'0.409
这活男人能干'0.165	women)	(cruelest women)	男司机'0.604	ui设计'0.435	(licking dogs)	(good at housework)
(this work men can do)	很渣'0.499	活该受害者有罪'0.245	(male driver)	(ui design)		工作价值社会'0.409
暴露言行放浪'0.193	(scumbag-ing)	(victims deserve to be		代码编程相关'0.339		(work value society)
(Revealing dissolute speech	男人打架'0.258	guilty)	(worrying about DiDi			教育孩子'0.409
and behaviours)	(men fight)		driver)	related)		(educating children)
不尊重'0.236	暴力倾向'0.299		女性开车'0.545	做数据分析'0.435		百度贤惠'0.53
(disrespect)	(violent tendency)		(females drive)	(doing data anlysis)		(searching virtuous on
重男轻女超声'0.273	温柔贤惠'0.302		扯性别矛盾'0.363	大学'0.377		Baidu)
(son preference ultrasound)	(gentle and virtuous)		(bringing up gender			戴套最关键'0.247
堕女婴'0.191	三观不正'0.281		conflict)	找温柔开朗'0.383		(wearing a condom is most
(daughter abortion)	(incorrect view of life)		拜金女'0.358	(finding kind and		crucial)
生女儿'0.124	不女人'0.287		l ·	outgoing)		女同性恋'0.319
(giving birth to a daughter)	(not feminine)		worshipper)	都男生'0.393		(lesbian)
强奸'0.313	女人矫情胆小'0.343		杀人犯'0.363	(all boys)		感染'0.319
(rape)	(women cowardly)		(murderer)			(infection)
违背妇女意志'0.176	拳师'0.199		强迫手段'0.316			是否是报复社会'0.247
(against a woman's will)	(feminism boxer)		(coercion)			(revenge against society)
女权癌'0.366	玛丽苏剧'0.343		选择性执法'0.273			艾滋比例'0.319
(feminism cancer)	(Mary Sue drama)		(selective			(AIDS ratio)
田园女权'0.259	男男恶心'0.265		enforcement)			跨性别'0.302
(pastoral feminism)	(gay disgusting)					(transgender)
微博女权'0.237	男孩子接受女女					找女人结婚'0.247
(weibo feminism)	'0.265					(finding a woman to marry)
女拳'0.21	(boys accept lesbians)					
(faminism haver)	즚 家舟害∖∩ 2/12					

Representations and identities (social meanings)

- Either beautiful and stupid or ugly and stupid
- Less intelligent but good at cunning
- Good at memorizing but less employable

Age-old women stereotypes met with modern rhetoric of employment equality

- Virginity complex repackaged as individual freedom
- Beauty and virginity tradable with men's socioeconomic success
- Victimizing cheating men by complaining them

Traditional requests to women repackaged by capitalism and human rights

Representations and identities (social meanings)

- Blaming women for illegal actions against them e.g., asking for physical violence
- Downplaying the criminality of illegal actions e.g., buying women because of poverty

Blameworthy and expendable victims

- Acceptance of non-virtuous wives
- Penalizing with stigmatized feminism labels e.g., woman boxers, feminism cancer

Marked gender asymmetry Stigmatized gender symmetry

Next step

 Based on the identified biased meanings, develop performance criteria to test gender biases embodied in Al output

- Starting with a RA in April (received grant from UURIP program)
- Applied for OpenAI researcher access support (USS12,000 API deployment)

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A dataset of (implicit) toxic language produced by AI



- Work 1: Human ways of connecting meanings to their language
- Work 2: Al's capability of associating meanings to its own language or input
- Work 3: A dataset of (implicit) biased language produced by Al

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- Work 3: A dataset of (implicit) biased language produced by AI



In-context learning paradigms/SFT meaning layer that associates biased language output to toxic meanings and use it to improve LLM performance

Al across languages and cultures

 How does the different understanding of toxic language between East and West influence their AI development and AI performance?
 e.g., political correctness in East and West

- <Toxic language in East Asia> (Routledge) [Chen & Brown, in progress]
- Comparative studies of toxic language across cultures
- Testing AI across cultures for the differences in their biased output

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 Seeking the common ground in developing ethical AI across languages and cultures

Working towards ethical Al

Working with psycholinguists and neurolinguists

 Generalise human-based findings on meaning connections into a framework

Working with sociolinguists and pragmaticians

Identifying toxic meanings and their constructions

Working with computational linguists and NLPers

 Developing in-context learning paradigms and/or SFT pre-trained models for meaning association

Upcoming work

Work under review

Index	Type of publication	Publisher	Expected publicatio	Current status
			n	
[1]	Journal article	Applied Linguistics	2024	Major correction
				completed
[2]	Journal article	Journal of Politeness	2024	Major correction
		Research		completed
[3]	Journal article	Discourse, Context and	2025	Invited contribution
		Media		
[4]	Journal article	Toxic language about	2025	Submitted
		women		
[5]	Journal article	Metapragmatics of	2025	Manuscript
		'modesty' in Chinese		completed

Upcoming work

Work underway

Index	Type of publication	Topic	Expected publication	Current status
[6]	Journal article	Gender biases learnt by Al	2025	Received internal grant
[7]	Journal article	Gap between ChatGPT and humans in retrieving meanings	2025	Data analysis in progress
[8]	Journal article	'Marginalised' masculinity	2025	Data analysis completed
[9]	Journal article	Longitudinal development of form-context-meaning connections	2025/2026	Data collected and ethics approved
[10]	Edited book	Toxic language in East Asia	2025/2026	First draft expected by the end of 2024

Thank you!

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